

## Section 1 – Identification of the Material and Supplier

<b>Freudenberg Home &amp; Cleaning Solutions Pty Ltd</b> Trading as Research Products 13-21 Maygar Boulevard Broadmeadows, Vic, 3047	<b>Phone: 1300 669 686 (business hours)</b>  <b>Fax: (03) 9359 9509</b> <b>Email: <a href="mailto:csvic@fhp-ww.com">csvic@fhp-ww.com</a></b> <b>Website: <a href="http://www.oates.com.au">www.oates.com.au</a></b>
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<b>Chemical nature:</b>	Water solution of ingredients.
<b>Trade Name:</b>	<b>NEUTRO</b>
<b>Product Use:</b>	Neutralising residual alkalinity for stone, ceramics and resilient floors. Also for removal of efflorescence and rust stains.
<b>Creation Date:</b>	<b>August, 2013</b>
<b>This version issued:</b>	<b>September 2021</b> and is valid for 5 years from this date.

## Section 2 – Hazards Identification

### GHS Pictogram

GHS07: Exclamation mark.



### GHS Signal word: WARNING

#### HAZARD CLASSIFICATION

Hazardous according to the criteria of the Globally Harmonised System of Classification and Labelling of Chemicals (GHS).

Serious eye irritation – Category 2

Skin irritation – Category – 2

#### HAZARD STATEMENT:

H319: Causes serious eye irritation.

H315: Causes skin irritation.

#### PREVENTION

P102: Keep out of reach of children.

P264: Wash contacted areas thoroughly after handling.

P280: Wear protective gloves, protective clothing and eye or face protection.

#### RESPONSE

P301+P330+P331: IF SWALLOWED: Rinse mouth. Do NOT induce vomiting.

P305 + P351 + P338: IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.

P302 + P352: IF ON SKIN: Wash with plenty of soap and water.

P337 + P313: If eye irritation persists: Get medical advice/attention.

P332 + P313: If skin irritation occurs: Get medical advice/attention.

P362: Take off contaminated clothing and wash before reuse.

P391: Collect spillage.

P370+P378: Not combustible. Use extinguishing media suited to burning materials.

#### STORAGE

P402+P404: Store in a dry place. Store in a closed container.

P403+P235: Store in a well-ventilated place. Keep cool.

#### DISPOSAL

F501: Dispose of small quantities and empty containers by wrapping with paper and putting in garbage. For larger quantities, if recycling or reclaiming is not possible, use a commercial waste disposal service.

## SAFETY DATA SHEET

Poisons Information Centre: 13 11 26 from anywhere in Australia, (0800 764 766 in New Zealand)

FREUDENBERG HOME & CLEANING SOLUTIONS PTY LTD

ABN 99 082 274 324

13-21 Maygar Boulevard, Broadmeadows Vic 3047

Customer Service: 1300 669 686 | Website: [www.oates.com.au](http://www.oates.com.au)

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## Emergency Overview

**Physical Description & Colour:** Light blue coloured liquid.

**Odour:** Eucalyptus/lemon fragrance.

**Major Health Hazards:** Causes serious eye irritation. Causes skin irritation.

## Potential Health Effects

### Inhalation:

**Short Term Exposure:** Available data indicates that this product is not harmful. However product may be mildly irritating, although unlikely to cause anything more than mild transient discomfort.

**Long Term Exposure:** No data for health effects associated with long term inhalation.

### Skin Contact:

**Short Term Exposure:** Available data indicates that this product is not harmful. It should present no hazards in normal use. However product is believed to be mildly irritating, but is unlikely to cause anything more than mild transient discomfort.

**Long Term Exposure:** No data for health effects associated with long term skin exposure.

### Eye Contact:

**Short Term Exposure:** This product is an eye irritant. Symptoms may include stinging and reddening of eyes and watering which may become copious. Other symptoms may also become evident. If exposure is brief, symptoms should disappear once exposure has ceased. However, lengthy exposure or delayed treatment may cause permanent damage.

**Long Term Exposure:** No data for health effects associated with long term eye exposure.

### Ingestion:

**Short Term Exposure:** Significant oral exposure is considered to be unlikely. However, this product is an oral irritant. Symptoms may include burning sensation and reddening of skin in mouth and throat. Other symptoms may also become evident, but all should disappear once exposure has ceased.

**Long Term Exposure:** No data for health effects associated with long term ingestion.

### Carcinogen Status:

**SWA:** No significant ingredient is classified as carcinogenic by SWA.

**NTP:** No significant ingredient is classified as carcinogenic by NTP.

**IARC:** No significant ingredient is classified as carcinogenic by IARC.

## Section 3 – Composition/Information on Ingredients

Ingredients	CAS No	Conc., %	TWA (mg/m <sup>3</sup> )	STEL (mg/m <sup>3</sup> )
Organic acid	secret	<15	not set	not set
Glycolic acid	79-14-1	<5	not set	not set
Other non hazardous ingredients	various	<10	not set	not set
Water	7732-18-5	to 100	not set	not set

This is a commercial product whose exact ratio of components may vary slightly. Minor quantities of other non hazardous ingredients are also possible.

The SWA TWA exposure value is the average airborne concentration of a particular substance when calculated over a normal 8 hour working day for a 5 day working week. The STEL (Short Term Exposure Limit) is an exposure value that may be equalled (but should not be exceeded) for no longer than 15 minutes and should not be repeated more than 4 times per day. There should be at least 60 minutes between successive exposures at the STEL. The term "peak" is used when the TWA limit, because of the rapid action of the substance, should never be exceeded, even briefly.

## Section 4 – First Aid Measures

### General Information:

You should call The Poisons Information Centre if you feel that you may have been poisoned, burned or irritated by this product. The number is 13 11 26 from anywhere in Australia (0800 764 766 in New Zealand) and is available at all times. Have this SDS with you when you call.

**Inhalation:** First aid is not generally required. If in doubt, contact a Poisons Information Centre or a doctor.

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**Skin Contact:** Wash gently and thoroughly with water (use non-abrasive soap if necessary) for 10 minutes or until chemical is removed. If irritation persists, repeat flushing and obtain medical advice.

**Eye Contact:** Immediately flush the contaminated eye(s) with lukewarm, gently flowing water for 20 minutes or until the product is removed, while holding the eyelid(s) open. Take care not to rinse contaminated water into the unaffected eye or onto the face. Obtain medical attention immediately. Take special care if exposed person is wearing contact lenses.

**Ingestion:** If swallowed, do NOT induce vomiting. Wash mouth with water and contact a Poisons Information Centre, or call a doctor.

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## Section 5 – Fire Fighting Measures

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**Fire and Explosion Hazards:** The major hazard in fires is usually inhalation of heated and toxic or oxygen deficient (or both), fire gases. There is no risk of an explosion from this product under normal circumstances if it is involved in a fire.

Only small quantities of decomposition products are expected from this product at temperatures normally achieved in a fire. This will only occur after heating to dryness.

Fire decomposition products from this product are not expected to be hazardous or harmful.

**Extinguishing Media:** Not combustible. Use extinguishing media suited to burning materials.

**Fire Fighting:** If a significant quantity of this product is involved in a fire, call the fire brigade.

**Flash point:** Does not burn.

**Upper Flammability Limit:** Does not burn.

**Lower Flammability Limit:** Does not burn.

**Autoignition temperature:** Not applicable - does not burn.

**Flammability Class:** Does not burn.

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## Section 6 – Accidental Release Measures

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**Accidental release:** This product is sold in small packages, and the accidental release from one of these is not usually a cause for concern. For minor spills, clean up, rinsing to sewer and put empty container in garbage. Although no special protective clothing is normally necessary because of occasional minor contact with this product, it is good practice to wear impermeable gloves when handling chemical products. In the event of a major spill, prevent spillage from entering drains or water courses and call emergency services.

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## Section 7 – Handling and Storage

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**Handling:** Keep exposure to this product to a minimum, and minimise the quantities kept in work areas. Check Section 8 of this SDS for details of personal protective measures, and make sure that those measures are followed. The measures detailed below under "Storage" should be followed during handling in order to minimise risks to persons using the product in the workplace. Also, avoid contact or contamination of product with incompatible materials listed in Section 10.

**Storage:** Store packages of this product in a cool place. Make sure that containers of this product are kept tightly closed. Keep containers dry and away from water. Make sure that the product does not come into contact with substances listed under "Incompatibilities" in Section 10. Some liquid preparations settle or separate on standing and may require stirring before use. Check packaging - there may be further storage instructions on the label.

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## Section 8 – Exposure Controls and Personal Protection

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The following Australian Standards will provide general advice regarding safety clothing and equipment:

Respiratory equipment: **AS/NZS 1715**, Protective Gloves: **AS 2161**, Occupational Protective Clothing: AS/NZS 4501 set 2008, Industrial Eye Protection: **AS1336** and **AS/NZS 1337**, Occupational Protective Footwear: **AS/NZS2210**.

### SWA Exposure Limits

### TWA (mg/m<sup>3</sup>)

### STEL (mg/m<sup>3</sup>)

Exposure limits have not been established by SWA for any of the significant ingredients in this product.

No special equipment is usually needed when occasionally handling small quantities. The following instructions are for bulk handling or where regular exposure in an occupational setting occurs without proper containment systems.

**Ventilation:** This product should only be used in a well ventilated area. If natural ventilation is inadequate, use of a fan is suggested.

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**Eye Protection:** Protective glasses or goggles should be worn when this product is being used. Failure to protect your eyes may cause them harm. Emergency eye wash facilities are also recommended in an area close to where this product is being used.

**Skin Protection:** You should avoid contact even with mild skin irritants. Therefore you should wear suitable impervious elbow-length gloves and facial protection when handling this product. See below for suitable material types.

**Protective Material Types:** We suggest that protective clothing be made from the following materials: rubber, PVC.

**Respirator:** Usually, no respirator is necessary when using this product. However, if you have any doubts consult the Australian Standard mentioned above.

Eyebaths or eyewash stations and safety deluge showers should be provided near to where this product is being handled commercially.

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## Section 9 – Physical and Chemical Properties

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<b>Physical Description &amp; colour:</b>	Light blue coloured liquid.
<b>Odour:</b>	Eucalyptus/lemon fragrance.
<b>Boiling Point:</b>	Approximately 100°C at 100kPa.
<b>Freezing/Melting Point:</b>	Below 0°C.
<b>Volatiles:</b>	Water component.
<b>Vapour Pressure:</b>	2.37 kPa at 20°C (water vapour pressure).
<b>Vapour Density:</b>	As for water.
<b>Specific Gravity:</b>	1.0
<b>Water Solubility:</b>	Completely soluble in water.
<b>pH:</b>	1.50-2.50 (as supplied).
<b>Volatility:</b>	No data.
<b>Odour Threshold:</b>	No data.
<b>Evaporation Rate:</b>	As for water.
<b>Coeff Oil/water Distribution:</b>	No data
<b>Autoignition temp:</b>	Not applicable - does not burn.

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## Section 10 – Stability and Reactivity

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**Reactivity:** This product is unlikely to react or decompose under normal storage conditions. However, if you have any doubts, contact the supplier for advice on shelf life properties.

**Conditions to Avoid:** This product should be kept in a cool place, preferably below 30°C. Keep containers tightly closed. Containers should be kept dry.

**Incompatibilities:** oxidising agents.

**Fire Decomposition:** Only small quantities of decomposition products are expected from this product at temperatures normally achieved in a fire. This will only occur after heating to dryness. Combustion forms carbon dioxide, and if incomplete, carbon monoxide and possibly smoke. Water is also formed. Carbon monoxide poisoning produces headache, weakness, nausea, dizziness, confusion, dimness of vision, disturbance of judgment, and unconsciousness followed by coma and death.

**Polymerisation:** This product will not undergo polymerisation reactions.

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## Section 11 – Toxicological Information

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**Local Effects:**

**Target Organs:** There is no data to hand indicating any particular target organs.

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## Classification of Hazardous Ingredients

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Ingredient	Hazard Statements
Glycolic acid	H319: Causes serious eye irritation. H315: Causes skin irritation.

**Health Effects – Acute**

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**Swallowed:** May be irritating to digestive system if swallowed.

**Eye:** Causes serious eye irritation.

**Skin:** Causes skin irritation.

**Inhaled:** Avoid breathing vapour, spray or fumes.

## Section 12 – Ecological Information

Insufficient data to be sure of status.

## Section 13 – Disposal Considerations

**Disposal:** Dispose of small quantities and empty containers by wrapping with paper and putting in garbage. For larger quantities, if recycling or reclaiming is not possible, use a commercial waste disposal service.

## Section 14 – Transport Information

**ADG Code:** This product is not classified as a Dangerous Good. No special transport conditions are necessary unless required by other regulations.

## Section 15 – Regulatory Information

**AICS:** All of the significant ingredients in this formulation are compliant with NICNAS regulations.

## Section 16 – Other Information

**Revision:** 4

**Revision Date:** 01 September 2021

**Reason for Issue:** SDS updated

**This SDS contains only safety-related information. For other data see product literature.**

**Emergency Contact: Phone 13 11 26 (Australia wide)**

### Acronyms:

<b>ADG Code</b>	Australian Code for the Transport of Dangerous Goods by Road and Rail (7 <sup>th</sup> edition)
<b>AICS</b>	Australian Inventory of Chemical Substances
<b>SWA</b>	Safe Work Australia, formerly ASCC and NOHSC
<b>CAS number</b>	Chemical Abstracts Service Registry Number
<b>Hazchem Code</b>	Emergency action code of numbers and letters that provide information to emergency services especially firefighters
<b>IARC</b>	International Agency for Research on Cancer
<b>NOS</b>	Not otherwise specified
<b>NTP</b>	National Toxicology Program (USA)
<b>R-Phrase</b>	Risk Phrase
<b>SUSMP</b>	Standard for the Uniform Scheduling of Medicines & Poisons
<b>UN Number</b>	United Nations Number

Please read all labels carefully before using product.

The information provided in this Safety Data Sheet is correct to the best of our knowledge, information and belief at the date of its publication. The information given is designed only as guidance for safe handling, use, processing, storage, transportation, disposal and release and is not to be considered a warranty or quality specification. The information relates only to the specific material designated and may not be valid for such material used in combination with any other materials or in any process, unless specified in the text.

This SDS is prepared in accord with the Globally Harmonized System of Classification and Labelling of Chemicals (GHS), 7<sup>th</sup> Edition.

## End of Safety Data Sheet

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